Enterprise Resource Planning Systems: Systems, Life Cycle, Electronic Commerce, and Risk

By Daniel E. O'Leary

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Enterprise Resource Planning (ERP) systems can provide the foundation for a wide range of e-commerce based processes including web-based ordering and order tracing, inventory management, and built-to-order goods. This book examines the pros and cons of ERP systems, explains how they work, and highlights their role at the heart of e-commerce. It contains several detailed case studies and will be an invaluable guide to managers and consultants working with ERP systems. It will also be a useful reference for MBA students taking courses in information systems management.

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Enterprise Resource Planning Systems: Systems, Life Cycle, Electronic Commerce, and Risk By Daniel E. O'Leary Bibliography

- Sales Rank: #1421121 in Books
- Brand: Brand: Cambridge University Press
- Published on: 2000-07-31
- Original language: English
- Number of items: 1
- Dimensions: 8.98" h x .55" w x 5.98" l, 1.05 pounds
- Binding: Hardcover
- 242 pages

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Editorial Review

Review
"This book is excellent reading for e-commerce managers and could also be used as a textbook...The chapters are well written, with objectives, figures, and clear divisions into sections. The book does not contain canned answers, but carefully walks readers through thinking about ERP systems. I highly recommend it." Computing Reviews

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