

🖶 Get Print Book

The EFQM Excellence Model to Assess Organizational Performance - A Management Guide (Best Practice)

By Chris Hakes



The EFQM Excellence Model to Assess Organizational Performance - A Management Guide (Best Practice) By Chris Hakes

The EFQM Excellence Model was introduced at the beginning of 1992 as the framework for assessing organizations for the annual `European Excellence Award. It is now the most widely used organizational assessment framework in Europe. Most users have no intention of applying to win awards; they use the framework and analysis techniques within the model as diagnostic tools that will help them to: Assess the health of their organization, identify its strengths and areas for improvement and periodically measure progress Identify and share good management practices, both internally and externally Anticipate and target their desired results in tangible, measurable ways Whether you are a newcomer to the Excellence Model, or an experienced user (whose techniques of performance assessment maybe rigorous but have possibly evolved to become overly complex), this Management Guide provides you with practical techniques to undertake timely and effective assessments. It explains the history, basis and evolution of the EFQM Excellence Model, the nature of EFQM and its networks today, and, most importantly, provides step-by-step guidance together with a series of analysis pro-formas, to enable a reader to facilitate an assessment of an organization against each of the 32 elements (`criterion parts) of the EFQM Excellence Model. The pro-forma tools are a tried and tested format developed originally in the early 1990s, but now - after extensive analysis of the management practices adopted by EFQM Award winners - updated with lists of good management practices that users should also consider when analyzing their own organizations performance.

<u>Download</u> The EFQM Excellence Model to Assess Organizational ...pdf

Read Online The EFQM Excellence Model to Assess Organization ...pdf

The EFQM Excellence Model to Assess Organizational Performance - A Management Guide (Best Practice)

By Chris Hakes

The EFQM Excellence Model to Assess Organizational Performance - A Management Guide (Best Practice) By Chris Hakes

The EFQM Excellence Model was introduced at the beginning of 1992 as the framework for assessing organizations for the annual `European Excellence Award. It is now the most widely used organizational assessment framework in Europe. Most users have no intention of applying to win awards; they use the framework and analysis techniques within the model as diagnostic tools that will help them to: Assess the health of their organization, identify its strengths and areas for improvement and periodically measure progress Identify and share good management practices, both internally and externally Anticipate and target their desired results in tangible, measurable ways Whether you are a newcomer to the Excellence Model, or an experienced user (whose techniques of performance assessment maybe rigorous but have possibly evolved to become overly complex), this Management Guide provides you with practical techniques to undertake timely and effective assessments. It explains the history, basis and evolution of the EFQM Excellence Model, the nature of EFQM and its networks today, and, most importantly, provides step-by-step guidance together with a series of analysis pro-formas, to enable a reader to facilitate an assessment of an organization against each of the 32 elements (`criterion parts) of the EFQM Excellence Model. The proforma tools are a tried and tested format developed originally in the early 1990s, but now - after extensive analysis of the management practices adopted by EFOM Award winners - updated with lists of good management practices that users should also consider when analyzing their own organizations performance.

The EFQM Excellence Model to Assess Organizational Performance - A Management Guide (Best Practice) By Chris Hakes Bibliography

- Sales Rank: #2425414 in Books
- Published on: 2007-06-10
- Released on: 2007-04-15
- Original language: English
- Number of items: 4
- Dimensions: 6.00" h x .27" w x 8.26" l,
- Binding: Paperback
- 116 pages

<u>Download</u> The EFQM Excellence Model to Assess Organizational ...pdf

Read Online The EFQM Excellence Model to Assess Organization ...pdf

Editorial Review

Users Review

From reader reviews:

Carol Welch:

The guide with title The EFQM Excellence Model to Assess Organizational Performance - A Management Guide (Best Practice) has lot of information that you can learn it. You can get a lot of help after read this book. This particular book exist new expertise the information that exist in this e-book represented the condition of the world now. That is important to yo7u to learn how the improvement of the world. This particular book will bring you throughout new era of the globalization. You can read the e-book on the smart phone, so you can read it anywhere you want.

Robert Maselli:

Your reading 6th sense will not betray a person, why because this The EFQM Excellence Model to Assess Organizational Performance - A Management Guide (Best Practice) publication written by well-known writer we are excited for well how to make book that could be understand by anyone who have read the book. Written inside good manner for you, dripping every ideas and composing skill only for eliminate your own personal hunger then you still skepticism The EFQM Excellence Model to Assess Organizational Performance - A Management Guide (Best Practice) as good book not merely by the cover but also through the content. This is one guide that can break don't ascertain book by its protect, so do you still needing one more sixth sense to pick this kind of!? Oh come on your looking at sixth sense already told you so why you have to listening to an additional sixth sense.

Clyde Miller:

In this particular era which is the greater man or who has ability to do something more are more valuable than other. Do you want to become considered one of it? It is just simple strategy to have that. What you need to do is just spending your time not much but quite enough to have a look at some books. Among the books in the top list in your reading list is usually The EFQM Excellence Model to Assess Organizational Performance - A Management Guide (Best Practice). This book and that is qualified as The Hungry Hills can get you closer in growing to be precious person. By looking up and review this reserve you can get many advantages.

Michael Santiago:

As we know that book is significant thing to add our expertise for everything. By a publication we can know everything we really wish for. A book is a list of written, printed, illustrated or blank sheet. Every year has

been exactly added. This guide The EFQM Excellence Model to Assess Organizational Performance - A Management Guide (Best Practice) was filled in relation to science. Spend your extra time to add your knowledge about your science competence. Some people has different feel when they reading any book. If you know how big benefit of a book, you can really feel enjoy to read a e-book. In the modern era like currently, many ways to get book you wanted.

Download and Read Online The EFQM Excellence Model to Assess Organizational Performance - A Management Guide (Best Practice) By Chris Hakes #XWYFNTLPG49

Read The EFQM Excellence Model to Assess Organizational Performance - A Management Guide (Best Practice) By Chris Hakes for online ebook

The EFQM Excellence Model to Assess Organizational Performance - A Management Guide (Best Practice) By Chris Hakes Free PDF d0wnl0ad, audio books, books to read, good books to read, cheap books, good books, online books, books online, book reviews epub, read books online, books to read online, online library, greatbooks to read, PDF best books to read, top books to read The EFQM Excellence Model to Assess Organizational Performance - A Management Guide (Best Practice) By Chris Hakes books to read online.

Online The EFQM Excellence Model to Assess Organizational Performance - A Management Guide (Best Practice) By Chris Hakes ebook PDF download

The EFQM Excellence Model to Assess Organizational Performance - A Management Guide (Best Practice) By Chris Hakes Doc

The EFQM Excellence Model to Assess Organizational Performance - A Management Guide (Best Practice) By Chris Hakes Mobipocket

The EFQM Excellence Model to Assess Organizational Performance - A Management Guide (Best Practice) By Chris Hakes EPub