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# Sams Teach Yourself Crystal Reports 9 in 24 Hours

By Joe Estes, Kathryn Hunt, Neil FitzGerald, Ryan Marples, Steve Lucas

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Sams Teach Yourself Crystal Reports 9 in 24 Hours guides the reader through understanding data sources, to creating simple reports using the provided report wizards to custom reporting creation, modification and design techniques. Crystal Reports 9 includes unprecedented technological advances and user interface design improvements. Crystal Reports can access data from the most widely used databases and can integrate data from multiple databases within one report.

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#### **Editorial Review**

#### From the Back Cover

"Sams Teach Yourself Crystal Reports 9 in 24 Hours" guides the reader through understanding data sources, to creating simple reports using the provided report wizards to custom reporting creation, modification and design techniques. Crystal Reports 9 includes unprecedented technological advances and user interface design improvements. Crystal Reports can access data from the most widely used databases and can integrate data from multiple databases within one report.

#### About the Author

**Joe Estes** has been in the information technology industry for more than eight years. He currently manages the Midwest Pre-Sales Team at Crystal Decisions, working with some of the company's largest customers. Prior to working for Crystal Decisions, Joe has been focused on the data reporting, information delivery, and analytical aspects of Data Warehousing and Business Intelligence initiatives exclusively during the past six years. Throughout his career, Joe has held positions varying from system analyst and consultant at large consultancies, to system engineer and project manager at various Business Intelligence software companies. Joe is an avid enthusiast of running, snowboarding, in-line skating, and squash.

#### **Contributing Author Bios**

**Neil FitzGerald** has 7+ years experience working with information delivery, business intelligence, and enterprise reporting tools. He has combined this experience with his Bachelor of Computer Science degree from Queens University in Kingston, Canada, and his MBA from the Ivey School of Business at the University of Western Ontario, London, Canada, to help provide information solutions to an array of Fortune 500 companies throughout NYC and the Northeastern United States. Neil is currently managing a top-shelf group of technical consultants in the NY/NE region for Crystal Decisions. He can be contacted at nf\_cr24@hotmail.com.

Born, raised, and educated in Vancouver BC, **Kathryn** (also known as KAT) **Hunt** has been working at Crystal Decisions since 1994. During that time, she has held many roles that have brought her both customer-focused and report design experience. She is now considered one of the elite "report design gurus" at Crystal Decisions. She's frequently referred to as the "Reporting Goddess." In her current role as program manager, charged with the Crystal Reports Designer and its features, she has experienced many aspects of how Crystal technologies are designed, marketed, implemented, and supported.

**Steve Lucas** has been in the information technology industry for more than 10 years. He currently manages the Strategic Pre-Sales Team for North America at Crystal Decisions, working with some of the company's largest customers worldwide. Steve regularly speaks on current and future Crystal technology at significant events and trade shows for Crystal. Prior to Crystal, Steve focused on Microsoft technology and consulting for the better part of his career. He is currently based in Denver.

**Ryan Marples** is a program manager at Crystal Decisions responsible for delivering new and powerful developer tools as part of the Crystal Reports product. In addition to this book, Ryan has been involved in the authoring and editing of various other books and magazine articles. In addition to writing, Ryan has been a speaker at software conferences around the world.

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#### **Darron Hiller:**

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