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Agile Talent: How to Source and Manage Outside Experts

By Jon Younger, Norm Smallwood



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How to Leverage Talent You Don't Own

Campbell Soup Company and PepsiCo seek advice from anthropologists to understand customer tastes and preferences. Google and Intel engage experts in social science and biomechanics to assess how people think about and use technology.

Companies are gaining advantage through a new capability—strategic use of external experts—made possible by technology and the globalization of talent. Leaders everywhere recognize that "lean," "agile," and "fast" strategies require new ways to access and leverage—without owning—key talent to fill critical gaps. As managers seek nontraditional sources of strategic talent and experiment with fast, flexible ways of engaging these experts, they need a new roadmap.

This book delivers that roadmap. It tells you how to assess, choose, attract, develop, support, and retain your external talent. Authored by thought leaders and bestselling authors in leadership and talent management who teach and consult globally, *Agile Talent* reveals how companies such as Apple, Uber, Airbnb, Google, IBM, and Bain Capital organize and manage new forms of talent in innovative ways. Supported by survey data and packed with tools and templates for applying these ideas, this book is the ultimate guide for winning the next war for talent.

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Editorial Review

Review

"*Agile Talent* is an interesting read in this emerging business context where cloud sourcing (getting external talent) is now becoming a differentiated business strategy... a practical roadmap for leaders to create conditions for maximising engagement, performance and contribution of external talent." — *Businessworld India*

"This well-researched book will prove interesting not only to chief executives and HR leaders, but to the many people now operating in the gig economy who will hope that some of its key messages resonate with those who employ them." — *Irish Times*

"Readers will learn how to make a business case for hiring external talent, orient them to their organizations, offer them professional development, and optimize teamwork between them and permanent, full-time employees." — *TD* magazine (Association for Talent Development)

ADVANCE PRAISE for *Agile Talent*:

Todd M. Warner, former VP, Learning, BHP Billiton, and Founder, Like Minds Advisory—

"*Agile Talent* represents a whole new way for organizations to work across their value chain and optimize the performance of the people who work for (and with) them to reach new levels of productivity."

Omar Kader, Chairman and CEO, Paltech-

"This book presents a clear and effective description of how all businesses need to function in the future—or be left behind."

Susan J. Schmitt, Senior Vice President, Human Resources, Rockwell Automation-

"This book is relevant, practical, and immediately applicable to anyone reading it, whether you are a CEO, a chief HR officer, a leader at any level, or a shareholder."

Kevin Murphy, CEO, Driscoll's-

"Agile Talent allows for specialization and entrepreneurial spirit to flourish."

Shelley Seifert, Chief Administrative Officer, First Bank-

"Younger and Smallwood challenge every reader to break free from our typical tactics and instead think strategically and holistically about how to approach external staffing."

Kathleen Wilson-Thompson, Executive Vice President and Global Chief Human Resources Officer, Walgreens Boots Alliance—

"Agile Talent provides a rarely found treasure trove of experiences and practical solutions to create an agile workforce that meets an organization's particular needs."

Kirk Aubry, President and CEO, Savage-

"How do we get the full benefit of having the best people where and when we need them—even though they're not on our payroll? This book provides a roadmap for navigating to new and powerful workforce relationships."

About the Author

Jon Younger is partner emeritus of the RBL Group, where he led the firm's Strategic HR practice. He is a member of the executive education faculties of the Ross School of Business, University of Michigan; Indian School of Business; and the Copenhagen School of Business. He chairs the annual ISB-NHRD conference on talent management in India and is a member of the Government of Singapore advisory board in HR Transformation. He teaches and consults widely in North America, Europe, and Asia. He is a coauthor of many articles and four books: *HR from the Outside In, HR Transformation, HR Competencies*, and *Global HR Competencies*.

Norm Smallwood is President and cofounder of RBL Group, and leads the firm's Leadership practice. He has taught in the executive education faculties of the Ross School of Business, University of Michigan, and the Marriott School of Business, Brigham Young University. He has been cited by the journal *Leadership Excellence* as a leading voice in the field of leadership. He teaches and consults widely in North America, the Middle East, and Asia. He is the coauthor of many articles and several important leadership books including *Results Based Leadership, Leadership Brand, Leadership Code*, and *Leadership Sustainability*.

Users Review

From reader reviews:

Ann Bland:

Book is to be different for every single grade. Book for children until eventually adult are different content. As you may know that book is very important usually. The book Agile Talent: How to Source and Manage Outside Experts ended up being making you to know about other information and of course you can take more information. It is rather advantages for you. The e-book Agile Talent: How to Source and Manage Outside Experts is not only giving you much more new information but also to become your friend when you experience bored. You can spend your own spend time to read your reserve. Try to make relationship together with the book Agile Talent: How to Source and Manage Outside Experts. You never truly feel lose out for everything should you read some books.

Kimberly Mason:

Reading a book tends to be new life style in this particular era globalization. With examining you can get a lot of information which will give you benefit in your life. Using book everyone in this world can easily share their idea. Textbooks can also inspire a lot of people. Plenty of author can inspire all their reader with their story or perhaps their experience. Not only the storyplot that share in the books. But also they write about the data about something that you need illustration. How to get the good score toefl, or how to teach your children, there are many kinds of book that exist now. The authors on this planet always try to improve their proficiency in writing, they also doing some exploration before they write to the book. One of them is this Agile Talent: How to Source and Manage Outside Experts.

Alberto Turcotte:

Agile Talent: How to Source and Manage Outside Experts can be one of your nice books that are good idea. Many of us recommend that straight away because this e-book has good vocabulary that will increase your knowledge in language, easy to understand, bit entertaining but still delivering the information. The writer giving his/her effort to set every word into joy arrangement in writing Agile Talent: How to Source and Manage Outside Experts yet doesn't forget the main point, giving the reader the hottest and also based confirm resource data that maybe you can be one of it. This great information could drawn you into new stage of crucial contemplating.

David Baxter:

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