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By Mark Edward Soper, David L. Prowse, Scott Mueller



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- Key Terms defined in a complete glossary explain all the field’s essential terminology

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The CompTIA approved study guide helps you master all the topics on the A+ exam, including


- Motherboards, processors, RAM, and BIOS
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- I/O, input ports, and devices
- Video displays and video cards
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From the Back Cover

### **Front cover bullets:**

- Master every topic on the new **220-801 and 220-802** exams
- **Assess your knowledge** and focus your learning
- Get the practical workplace knowledge you need!
- Includes coverage of the new performance-based questions

### **Includes**

- 448 Practice Questions
- Sample Beep Codes
- Memory Tables
- Searchable Glossary

**This study guide helps you master all the topics on the new A+ 220-801 and 220-802 exams, including**

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In this best-of-breed study guide, three leading experts help you master all the topics you need to know to succeed on your CompTIA 220-801 and 220-802 exams and move into a successful career as an IT technician. Their concise, focused approach explains every exam objective from a real-world perspective, helping you quickly identify weaknesses and retain everything you need to know.

Every feature of this book is designed to support both efficient exam preparation and long-term mastery:

- **Includes coverage of the new performance-based questions**
- **Opening Topics Lists** define the topics you'll need to learn in each chapter, including a list of the official exam objectives covered in that chapter
- **Key Topics** call attention to the information that's most crucial to know for the exam
- **Exam Preparation Tasks** include reviewing key topics, completing memory tables, defining key terms, working through scenarios, and answering review questions—all designed to help you go beyond simple facts to make sure you master concepts crucial to both passing the exam and enhancing your career
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#### About the Author

**Mark Edward Soper** has been working with PCs since the days of the IBM PC/XT and AT as a salesperson, technology advisor, consultant, experimenter, and technology writer and content creator. Since 1992, he has taught thousands of students across the country how to repair, manage, and troubleshoot the hardware, software, operating systems, and firmware inside their PCs. He has created many versions of his experimental computer known as “FrankenPC” for this and previous books. Mark earned his CompTIA A+ Certification in 1999 and has written four other A+ Certification books covering previous and current versions of the A+ Certification exams for Pearson imprints.

Mark has contributed to many editions of *Upgrading and Repairing PCs*, working on the 11th through 18th and 20th editions; co-authored *Upgrading and Repairing Networks*, Fifth Edition; and has written two books about digital photography, *Easy Digital Cameras* and *The Shot Doctor: The Amateur's Guide to Taking Great Digital Photos*.

In addition, Mark has contributed to Que's *Special Edition Using* series on Windows Me, Windows XP, and Windows Vista and to Que's *Windows 7 In Depth*. He has also contributed to *Easy Windows Vista* and has written two books about Windows Vista: *Maximum PC Microsoft Windows Vista Exposed* and *Unleashing Microsoft Windows Vista Media Center*. Mark has also written two books about Windows 7: *Easy Microsoft Windows 7* and *Sams Teach Yourself Microsoft Windows 7 in 10 Minutes*. Mark has also created a number of hardware tutorial videos available from the OnGadgets&Hardware podcast channel at [www.quepublishing.com](http://www.quepublishing.com).

Mark has also written many blog entries and articles for MaximumPC.com and *Maximum PC* magazine. He has taught A+ Certification and other technology-related subjects at Ivy Tech Community College in Evansville, Indiana. See Mark's website at [www.markesoper.com](http://www.markesoper.com) for news and information about upcoming projects.

**David L. Prowse** is an author, a computer network specialist, and a technical trainer. Over the past several years he has authored several titles for Pearson Education, including the well-received *CompTIA A+ Exam Cram*. As a consultant, he installs and secures the latest in computer and networking technology. Over the past decade he has taught CompTIA A+, Network+, and Security+ certification courses, both in the classroom and via the Internet. He runs the website [www.davidlprowse.com](http://www.davidlprowse.com), where he gladly answers questions from students and readers.

## **Users Review**

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#### **Terry Kopp:**

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