



# Managing Human Behavior in Public and Nonprofit Organizations

By Robert B. Denhardt, Janet V. Denhardt, Maria P. Aristigueta



**Managing Human Behavior in Public and Nonprofit Organizations** By Robert B. Denhardt, Janet V. Denhardt, Maria P. Aristigueta

The only text in management and organizational behavior to focus on public organizations, nonprofit organizations, and school systems, **Managing Human Behavior in Public and Nonprofit Organizations** fosters competency in critical management and leadership skills including communication, motivation, teamwork, group dynamics, and decision-making. Cases, self-assessment exercises, simulations, and evaluative instruments provide students the opportunity to experience the applied side of theories and to learn both cognitively and experientially. The **Third Edition** covers recent developments in the field including the emergence of "positive organizational behavior."



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"The single most impressive aspect of this book is its focus on organizational behavior within the public and nonprofit sectors. Most organizational textbooks focus on the private for profit sector with an occasional reference to the public sector. This textbook makes the subject more relevant to the public administration or nonprofit management student." (John J. Donohue 2011-11-02)

"I like the book's action science approach to the topic. I teach experientially. I link this to organization learning models. So this book is a perfect format for me." (Nancy Adams 2011-11-02)

About the Author

**Robert B. Denhardt** is Professor and Director of Leadership Programs in the Sol Price School of Public Policy at the University of Southern California, Regents Professor Emeritus in the School of Public Affairs at Arizona State University, and Distinguished Visiting Scholar at the University of Delaware. Dr. Denhardt is a past president of the American Society for Public Administration and a member of the National Academy of Public Administration. Dr. Denhardt has published 22 books, including *Managing Human Behavior in Public and Nonprofit Organizations, The Dance of Leadership, Theories of Public Organization, Public Administration: An Action Orientation, In the Shadow of Organization, and The Pursuit of Significance.* 

Janet V. Denhardt is the Chester A. Newland Professor of Public Administration and Director of the Price School Sacramento in the Sol Price School of Public Policy at the University of Southern California. She is a member of the National Academy of Public Administration and her teaching and research interests focus on organization theory, organizational behavior, and leadership. She has authored numerous books including Managing Human Behavior in Public and Nonprofit Organizations, The Dance of Leadership, The New Public Service, and Street-Level Leadership: Discretion and Legitimacy in Front-Line Public Service. Prior to joining the faculty at the University of Southern California, Dr. Denhardt taught at Arizona State University and at Eastern Washington University, and she has served in a variety of administrative and consulting positions.

Maria P. Aristigueta is the Charles P. Messick Professor, Director of the School of Public Policy and

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