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E-Governance and Social Inclusion: Concepts and Cases (Advances in Electronic Government, Digital Divide, and Regional Development (Aegddrd))

By Scott Baum



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The application of e-government technologies has led to increased public participation and social inclusion, while allowing for greater government transparency. These technologies provide accessibility to online content and services while offering the public an active voice in governmental issues.

E-Governance and Social Inclusion: Concepts and Cases presents current and emerging research about the implementation of technology in government and its broad social implications. This handbook aims to be a comprehensive reference publication for academicians, researchers, practitioners, students, and managers with an interest in e-government content and the ability for the public to access and utilize this technology.



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Editorial Review

About the Author

Scott Baum (s.baum@griffith.edu.au) is trained in economics and sociology and currently holds the position of deputy director in the Urban Research Program, Griffith University (Brisbane, Australia). His research focuses on understanding the economic and social outcomes of change across the settlement system. Most recently he has been involved in studying the impacts of local labor markets on the individual socio-economic outcomes. His most recent book, *Fault Lines Exposed*, was published by Monash University e-press in 2005. Professor Baum is co-editor of *Knowledge-based urban development: planning and applications in the information era* (2008) and *Creative urban regions: harnessing urban technologies to support knowledge city initiatives* (2008).

Arun Mahizhnan is Special Research Adviser at the Institute of Policy Studies. He advises the Director on IPS research projects and undertakes selected research projects. In addition, he supervises research work in the areas of Arts and Culture and Media at the institute. His past research interests included business issues such as regionalisation of the Singapore economy and development of entrepreneurship. Arun is concurrently an Adjunct Professor at the Wee Kim Wee School of Communication and Information at the Nanyang Technological University. Arun joined IPS in 1991 as Senior Research Fellow and was made Deputy Director in 1997 and held that position till 2012. As DD, he was responsible for the day-to-day operations of IPS as well as the setting of the research agenda. Before joining IPS, he had worked in both the public and private sectors for 20 years, mostly in public communication fields.

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