

IT Service Desk - Simple Steps to Win, Insights and Opportunities for Maxing Out Success

By Gerard Blokdijk





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The one-stop-source powering IT Service Desk success, jam-packed with ready to use insights for results, loaded with all the data you need to decide how to gain and move ahead.

Based on extensive research, this lays out the thinking of the most successful IT Service Desk knowledge experts, those who are adept at continually innovating and seeing opportunities.

This is the first place to go for IT Service Desk innovation - INCLUDED are numerous real-world IT Service Desk blueprints, presentations and templates ready for you to access and use.

Also, if you are looking for answers to one or more of these questions then THIS is the title for you:

What is the best global IT service desk/help desk strategy? How do I engage in proactive service assurance aka PSA in an IT service desk management? What should i do to become a Network Engineer? ...and much more...



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